

# Student testimonials

**Zhao Lei**

**B.A. (Hons.) Business Administration**

**Co-Op employer: Enterprise Asia**



Working in Enterprise Asia was a great experience and I would like to thank UCSI University for helping me find such a good organisation to work with. During my Co-Op period, I acquired many skills, such as those in communication and translation. One of my most exciting experiences was to meet top entrepreneurs from the Asia Pacific region and observe their conversational and behavioural mien.

**Tabitha Penelope Chang Swee Ling**

**B.A. (Hons.) Mass Communication**  
**Co-Op employer: H.T.T. Travel (M) Sdn. Bhd.**



My Co-Op really prepared me for my future work environment. The Co-Op gave me the opportunity to develop new skills and also the time to sharpen skills that I already had, not to mention putting what I had learned in the classroom to the test. It is essential for all students to experience the Co-Op to ascertain what is needed by future employers.

**Chong Shue Ling**

**B.A. (Hons.) Psychology**  
**Co-Op employer: PricewaterhouseCoopers Malaysia**



My internship experience enabled me to understand my interests and helped me decide my future career plans. The Co-Op programme provides students the opportunity for exposure to a real work environment and to gain hands-on experience. It also helps us brush up on our soft skills that will be useful in our future workplace.

**Chen Fang**

**B.A. (Hons.) Business Administration**

**Co-Op employer: Enterprise Asia**



I learnt a lot working with Enterprise Asia, especially during the APEA event in KL which enlightened me on the character and mettle of top entrepreneurs. My work experience and what I learnt here will forever be with me when I return to China. As I have already completed my Co-Op, I would like to also thank the Co-Op office for all the help they have given me.

**Kenneth Lee Hsien Hoong**

**B.Eng. (Hons.) Mechatronic Engineering**  
**Co-Op employer: Otis Elevator Company (M) Sdn. Bhd.**



My Co-Op experience at Otis allowed me to gain exposure as a trainee project engineer in a real working environment and also provided me a better understanding of the installation processes of elevators and escalators. I helped to keep track of ongoing projects in various parts of Klang Valley and Selangor. Thus, I was able to learn a lot from the staff as they were really friendly and helpful.

**Reshna K Maravan**

**B.Sc. (Hons.) Biotechnology**  
**Co-Op employer: Cryocord Sdn. Bhd.**



My Co-Op placement with Cryocord taught me a lot throughout the two months. The work environment at Cryocord was pleasant and I truly enjoyed my internship there. Cryocord provided me the opportunity to understand the nature of work of a cell biologist. As an intern with Cryocord, I learned and enhanced my knowledge on stem cells, how to provide service to customers, and experienced some self-development.

**Si Toh Guo Bin, Aric Aow Sau Yong,  
Cheah Huey Ping**

**B.A. (Hons.) Accounting & Finance**  
**Co-Op employer: See Hoy Chan  
Facilities Management Sdn. Bhd.**



It was a golden opportunity and a really great experience to complete our first Co-Op training with See Hoy Chan Facilities Management Sdn. Bhd. The internship programme provided not only basic accounting knowledge but improved our communication skills. Our experiences included learning how to do billing, generating

official receipts to tenants, generating payment vouchers and journal vouchers, helping out in preparing annual audit reports and being involved in annual stock takes.

**Chun Pooi Yee, Tuam See Mun,  
Chai Jia Xin**

**B.Sc. (Hons.) Biotechnology,  
B.Sc. (Hons.) Food Science  
& Nutrition**

**Co-Op employer: Asia-Pacific  
Special Nutrients Sdn. Bhd.**



We learned a lot of new techniques during our internship that were related to our studies.

All the staff here were helpful and we realised responsibility is very important when working in a laboratory (e.g. handling samples, culturing Salmonella & VRE). The theories we learnt at UCSI

University were applied here in the lab, which had advanced equipment that was very good for our learning purpose.

**Teow Woan Teng,  
Fun Swee Fung, Sow Lay Koon,  
Simon Goh Wai Kit**

**B.A. (Hons.) Accounting &  
Finance, B.A. (Hons.) Accounting**  
**Co-Op employer: Accenture  
Solutions Sdn. Bhd.**



As interns at Accenture, we had the opportunity to learn and use the SAP system, which is an accounting software system to manage clients' accounts. We gained a lot in terms of accounting that we had not learned before, and were able also to practise and apply what we had learnt in class. We also accumulated several invaluable and memorable experiences, as well as practical knowledge during the internship.

**Nancy Sukumaran**

**B.Sc. (Hons.) Biotechnology**  
**Co-Op employer: Cryocord Sdn. Bhd.**



Throughout my internship, I was provided with needed assistance and guidance that enabled me to develop and enhance my skills. I was able to observe and experience the life of a biotechnologist on the field. It made me realise that as a biotechnology graduate, my job scope was so much more than just working in labs.

**Bernard Hu Weng Yew**

**B.Eng. (Hons.) Electrical &  
Electronic Engineering**  
**Co-Op employer: Alstom Asia  
Pacific Sdn. Bhd.**



My internship with Alstom was truly a marvellous experience. The company was generous enough to

send me to their power plant in Perlis to have a taste of what the core business is about. While there, I was able to see engineers from different disciplines work together as a team to meet project deadlines.

**Nick Lim Kah Ken**

**B.A. (Hons.) Mass Communication**  
**Co-Op employer: XuanWorks  
Sdn. Bhd.**



Through the internship, I was given the chance to learn things that I would not have learnt in the classroom. Thus, it offered me the opportunity to have a brief idea of how the real industry works. I must say that the Co-Op programme is indeed a great programme, and I am grateful for this opportunity!

**Cindy Renata Kalensang**

**B.A. (Hons.) Accounting and Finance**

**Co-Op employer: ADB-DHS2 Project, Indonesia**



I did my first Co-Op with the Indonesian Ministry of Health in Jakarta, Indonesia, where I was a trainee in the finance department. I learned about teamwork and building a social life in the office, as well as enhancing my knowledge especially on finance. Being able to work with the ADB-DHS2 project truly was an unforgettable experience. In the two months of my working period, I was able to follow the team to conduct workshops in big cities in Indonesia like Bandung, Surabaya, Jogjakarta and Makassar.

I am really thankful to CECS which has given me guidance through the Co-Op workshop, personal guidance etc. Co-Op makes it possible for me to learn something that I could not learn in the classroom. Now I feel that I have become more mature and more prepared to face working life. I am looking forward to my next Co-Op term.

**Ng Hooi Ling**

**B.A. (Hons.) Marketing**

**Co-Op employer: Jobsbroadway.com**



I'm glad to have completed my Co-Ops 2 & 3 with Jobsbroadway.com. I have learned many new things here, for example, in the fields of administration and human resource, like screening candidates, arranging interviews, managing online portals, telemarketing and maintaining relationships with clients. I was given the authority to manage all these during my internship with the company. Both of the company managers were so kind and friendly, and they really guided me and eased my work pressure. The knowledge that I gained here has given me professional credibility and specialised experience to develop a wide range of skills, specifically my interpersonal and communication skills. I believe that this four-month internship has broadened my career opportunities and helped me with my future advancements.

**Lim Weng Fatt, Kan Li Yin**

**B.Sc. (Hons.) Biotechnology**

**Co-Op employer: Eppendorf Asia Pacific Sdn. Bhd.**



Working at Eppendorf was a great experience for us. In the two months, we were exposed to the background of biotechnology, advanced skills in laboratory work, and the markets for biotechnology and life science products, as well as various communication skills. In fact, the two-month internship was too short for us. Before our internship with Eppendorf ended, we had already started missing the great times and fun we had especially during the birthday celebrations and Bio Malaysia day, as well as the 2009 annual dinner.

We would like to take this opportunity to express our appreciation to Eppendorf Asia Pacific for giving us the chance to work with them. We will treasure the experience and memories.

Thanks to CECS and Eppendorf!





# MAS internship leaves students on a high

A group of students from the B.A. (Hons.) Accounting and B.A. (Hons.) Accounting & Finance programme had the rare opportunity to experience the behind-the-scenes work of Malaysia Airlines, and understand what makes an airline company tick. Read what they have to say.

## Cheah Yatt Chun

I had the privilege of visiting the engineering and maintenance sites, where I was allowed to explore the various types of aircraft. It was certainly a joyous and memorable working experience!

## Chau Kin Hooh

I gained a lot of technical and practical knowledge as well as time management, teamwork, and communication skills. All my superiors guided me patiently. It was a great experience and I truly appreciate it.

## Kok Siu Kun

I was attached to the Sales Processing Section. It was a good experience for me to learn about the procedures of processing the sales tickets. I gained a

different experience in this department compared to my classroom, and I really appreciate it.

## Hemalatha d/o Kumaran

My placement broadened my perspective of the work environment and I also got to learn and use MAS's accounting information systems plus meet new people. This was truly an awesome experience.

## Sim Pei Ling

Working with MAS allowed me to gain lots of practical knowledge and now understand the operations of a company.

## Que Xin Yee

I got to learn and understand the whole billing process for technical billing with MAS.

## Ng Teng Wann

I was attached to the Refund Section of the Revenue Accounting Services Department. I would like to thank all the staff and 'kakak' there who willingly gave me advice throughout my training.

## Lim Jiun Yng

I was placed with the Engineering and Maintenance Finance Department. I learned a lot from my manager, supervisor and colleagues. They were friendly and most important of all, patient and willing to help me understand the processes in the department.

## Lean Wenn Cheah

While I was attached to the Engineering and Maintenance Division – Finance, I learned that management reporting doesn't mean that we must write a report based on figures. I also learned to be more careful with the figures I key in and the figures I drag from a formula.

I'm also glad I had the chance to meet with the General Manager, Assistant General Managers, Senior Managers, Senior Accountants etc at the two meetings I was able to attend.

## Yong Mun Ching

Although I worked in the Finance Department, I was also given the opportunity to visit the Malaysia Airlines Academy in Kelana Jaya where I got to





view several types of aircraft, learned how a cabin crew is trained, and so on. I will never ever forget this working experience.

**Yeoh Shi Ying**

I got to learn lots of stuff while I was attached with MAS Golden Boutique, as well as visit several places such as MASKargo to see how MAS operates their daily operations and processes. It was such an honour to work with MAS.

**Leow Hwee Li**

During my two-month attachment with the Revenue Accounting Services Department of Malaysia Airlines, I was exposed to many things which were beyond my lessons in the classroom. This really broadened my perspective and knowledge of the working environment as well as increased my social network. It was a great experience and I am looking forward to the rest of my internships in the future.

**Yap Mun Yee**

Through the Co-Op, I was able to gain invaluable experiences about the work environment to further boost my confidence to participate in the outside world. I was also exposed to things that were beyond what I had learnt in the classroom.

**Liou Hui Xian**

I was thankful to be given the opportunity to do my internship with MAS. Due to the internship, I got to know the culture and work environment at MAS.

**Lam Weng Hoe**

Through my two-month internship with Malaysia Airlines, I have gained precious experiences and exciting memories. Besides working in my own department, I also got the opportunity to visit the Engineering Department and MAA as well as the Human Resources Department along with 20 others from UCSI University who were also doing their internship with MAS. I've gained a lot of knowledge in both accounting and administration. In addition, I now understand how MAS operates.

**Ong Pei Sze**

During the two-month internship with Malaysia Airlines, I have learnt a lot apart from the basic accounting knowledge. The experience of working with this company is beyond rewarding and gratifying. The primary knowledge that I gained was the practical experience of coming out with double entries for different transactions and linking them with the accounting principles given in the task.

Being exposed to the different tasks while working with Malaysia Airlines gave me a whole different perspective of the corporate environment. I realise that the corporate working world is





vastly different from my student life. I also benefited from my exposure to the airline industry in general and its work flow specifically.

I believe the experience and the knowledge gained from this internship will absolutely help me undergo my Year 2 in a more purposeful manner, having realised things that I was not able to learn in Year 1. I look forward to having another internship in the near future.

#### Hui Siew Long

During my internship with MAS Airlines, I was happy to be not only exposed to the work environment, but also to widen my circle of friends. I am thankful to UCSI University for giving me this opportunity to work with such a big airline company. It was really an unforgettable experience to do my internship with Malaysia Airlines. I was well-supervised throughout my internship. It was a really nice and enjoyable environment, and I hope to experience working with another big company next time.



#### Lai Yao Jun

I was very happy to work with Malaysia Airlines as the staff were friendly and willing to guide me. I learned and gained useful work experience while working with Malaysia Airlines.

#### Ng Yishen

21 of us from UCSI University were assigned to MAS for practical training. I was attached to the Refund Section under the Revenue and Accounting Services Department. Even though it was for a short period of practical training, I gained a lot of experiences that I had never experienced before. We had great opportunities to visit other departments such as the Engineering Department, and the Malaysia Airlines Academy during this internship period. It is all truly appreciated!

#### Low Yew Loong

After completing my two months' practical training with Malaysia Airlines, I had gained lots of work experience, as well as communication skills. All the staff there were kind, friendly and willing to guide and help me during my internship. The visits

to the Engineering Department, MAA and Finance Department were interesting and beneficial for all of us. I would like to thank them for the farewell party and gifts they prepared for us on our last day of internship with MAS.

#### Low Yeow Pin

I was attached with the Malaysia Airlines System Golden Boutique Sdn. Bhd. where I learned a lot. First of all, I appreciate all that my colleagues in my department taught me throughout my two months of practical training there. Besides that, I am proud to have had this opportunity to work with MAS and a chance to visit the Malaysia Airlines Academy. Thank you.

### Employer testimonial

#### *Mr. Zamuddin Hj. Zani*

#### *Manager Finance Talent Management*

Overall, the UCSI University students who did their internship with us have met our expectations. They are hardworking, demonstrated professional conduct throughout their internship and needed less supervision after we had guided them.

It is a win-win situation for both the interns and MAS. The interns were given the opportunity to experience the real working environment, while we at the Malaysia Airlines, were able to discharge our Corporate Social Responsibility (CSR).